

How to get started?

 Scan the QR Code



For more information on important customer issues and other services, please visit:

 www.mass.gov



Testimonials



LOST HEIRLOOM WATCH RECOVERED

Una consumidora llevó su reloj de oro y diamantes de 5,000 dólares, un regalo de su difunta madre, a una joyería para repararlo. El dueño de la tienda perdió el reloj durante meses. El Equipo LCP de CAF intervino, abogando por el consumidor hasta que el reloj fue encontrado y devuelto.

CAF'S DILIGENT EFFORTS WERE RECOGNIZED AT THE MASSACHUSETTS ATTORNEY GENERAL'S EVENT

CAF was commended for saving consumers over hundreds of dollars, the acknowledgment underscores its role in safeguarding consumer rights and promoting fair practices.



CAF HELPED AN ELDERLY MAN

CAF helped an elderly man that was sold a damage vehicle get a **brand new car!**

2021 GMC Acadia Valued at over \$30,000

CAF HELPED AN ELDER VICTIM OF PREDATORY PRACTICE

Recover \$24,000



Get in touch with us:

 **375 Common Street Suite 204 Lawrence, MA 01841**

 **Monday to Friday 9:00 am to 5:00 pm**

 **(978) 332-7108**



In Collaboration with the
Massachusetts Attorney
General's Office

Local Consumer Protection Program



Feeling Ripped Off & Need Help?



CAF's Consumer Protection Program helps customers and businesses settle disputes.

The Consumer Protection Program is here to assist any resident of Andover, Danvers, Lawrence, Methuen, Middleton, North Andover, Reading, and North Reading.

In Partnership with the Office of the MA Attorney General.

The Consumer Protection Program works in cooperation with the Massachusetts Office of the Attorney General to mediate consumer complaints.



Some of the complaints we assist are:

- New & Used Car Sales
- Debt Collection
- Credit Problems
- Identity Theft & Scams
- Rentals & Landlord-Tenant Disputes
- Foreclosures
- Home Improvements
- Landscaping Services
- Door-to-Door Sales
- Security Deposits
- Time Shares & Vacation Rentals